Attack on the Pentagon: The Medical Response to 9/11 is based largely on oral histories of medical responders obtained by Defense Department oral history teams and myself; primary documents mainly from the Surgeon General’s Medical History Office; and e-mail exchanges between me and individual responders. Chapter references reveal the extent and variety of those sources.

Primary documents helped me to understand the sequence of events, the consequences of the attack, the decision-making process, the actions of responders, and the recommendations and plans for future crises. Some of the more significant ones were the after-action reports of hospitals and the Armed Forces Institute of Pathology, and those written by Roser, Wallace, and Gum; the North Atlantic Regional Command’s historical summary; the US Army Center for Health Promotion and Preventive Medicine’s health assessment surveys and 2001 annual report; updates to the surgeon general (daily briefings on the medical response to 9/11); Embrey’s environmental health response to the attack; the Environmental Protection Agency’s summary of environmental monitoring operations at the Pentagon; Army Medical Command emergency management planning documents; Peake’s plan for enhancing medical nuclear, biological, and chemical readiness; and Army Medical Command memoranda for the record. A different kind of primary document, Nelson-Firing’s essay on therapy dogs, enhanced the mental health story.

Published sources also contributed to my knowledge of the military medical response. In highlighting the community’s response, Titan Systems Corporation’s Arlington County After-Action Report on the Response to the September 11 Terrorist Attack on the Pentagon helped me appreciate the views and actions of participating organizations and of individuals at different levels of command. The 9/11 Commission Report provided invaluable background reading for the causes of the attack, a reliable timeline, data, and statistics. Another account, Goldberg et al’s Pentagon 9/11 (Defense Studies Series; Historical Office, Office of the Secretary of Defense, Washington, DC; 2007), was published after my manuscript
was completed. Although not focused on the medical response, this publication is a broad and well-researched study of what happened at the Pentagon on 9/11 and for days afterward. It enabled me to compare facts among sources. Many articles enriched the narrative; noteworthy were those from the Washington Post; Defense Link News; Washingtonian; Time; The Pulse Tricare Northeast; Journal of Burn Care Rehabilitation; American Journal of Preventive Medicine; Navy Medicine; US Medicine, An Independent Newspaper for Physicians; and Military Medicine. Military Medicine’s September 2002 issue consisted of 30 articles written by Department of Defense psychiatrists, psychologists, social workers, family assistance experts, and mental health administrators. Their experiences and insights increased my awareness and comprehension of mental health issues resulting from the attack.

While I was in the process of writing this book, the Medical History Office brought out Soldiers to the Rescue: The Medical Response to the Pentagon Attack. This book of quotations from transcripts of interviews with Army Medical Department responders was published in house to honor the brave men and women who responded to 9/11.

Copies of unpublished sources, transcripts of interviews, reports, summaries, surveys, and essays used in this book can be found at the Office of the Surgeon General Medical History Office, Fort Sam Houston, Texas.
Abbreviations and Acronyms

AAR after-action report
ABA American Burn Association
AFIP Armed Forces Institute of Pathology
AFME Armed Forces Medical Examiner
AMEDD Army Medical Department
BDU battle dress uniform
CB citizens’ band
CHPPM Army Center for Health Promotion and Preventive Medicine
CIA Central Intelligence Agency
CISD critical incident stress debriefing
CMHS Center for Mental Health Services
CONUS continental United States
CPR cardiac pulmonary resuscitation
CTT common task training
DAC Department of the Army civilian
DASG Department of the Army Surgeon General
DCE defense coordinating element
DHS Department of Defense
DOEHRS Defense Occupational and Environmental Health Reporting System
DOMS Director of Military Service
DPS Defense Protective Service
DSCA Defense Support of Civil Authorities
DTHC DiLorenzo Tricare Health Clinic
EMT emergency medical technician
EMS emergency medical services
EPA Environmental Protection Agency
EOC  emergency operation center
ER  emergency room
ERMC  European Regional Medical Command
FBI  Federal Bureau of Investigation
FEMA  Federal Emergency Management Agency
FDC  Fife & Drum Corps
FDNY  Fire Department of New York
FD  fire department
G-2  intelligence directorate [US Army]
GRMC  Great Plains Regional Medical Command
HAZMAT  hazardous materials
HCO  Health Care Operations
HHC  headquarters headquarters company
HQ  headquarters
HVAC  heat, ventilation and air conditioning
ICU  intensive care unit
ID  identification
IM/IT  information management/information technology
IMO  Information Management Officer
INOV  A In Northern Virginia
IV  intravenous
J-4  Joint Chiefs of Staff—Logistics
LBJ  Lyndon Baines Johnson
LCWS  low-cost work-station
LNO  liaison officer
MASCAL  mass casualty
MC  Medical Corps
MEDCOM  Medical Command
MC, FS  Medical Corps, Flight Surgeon
MEDCOM MSC  Medical Command, Major Subordinate Command
MEDCOM RMC  Medical Command, Regional Medical Command
MEDEVAC  medical evacuation
MedSTAR  Medical Star
MOS  military occupational specialty
MTF  medical treatment facility
NARMC  North Atlantic Regional Medical Command
NBC  nuclear, biological, chemical
NCO  noncommissioned officer
NCOIC  noncommissioned officer in charge
NDMS  national disaster medical system
NRMC  Northern Regional Medical Command
NTSB  National Transportation Safety Board
NVHA  Northern Virginia Hospital Alliance
NYARNG  New York Army National Guard
NYC  New York City
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<thead>
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<th>Definition</th>
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<tbody>
<tr>
<td>NYPD</td>
<td>New York Police Department</td>
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<tr>
<td>OAFME</td>
<td>Office of the Armed Forces Medical Examiner</td>
</tr>
<tr>
<td>ODCSPER</td>
<td>Office of the Deputy Chief of Staff for Personnel</td>
</tr>
<tr>
<td>OEM</td>
<td>Office of Emergency Management</td>
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<tr>
<td>OHMIS</td>
<td>Occupational Health Management Information System</td>
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<tr>
<td>OPSCENTER</td>
<td>operations center</td>
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<tr>
<td>ORI</td>
<td>operations readiness inspection</td>
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<tr>
<td>OTSG</td>
<td>Office of the Surgeon General</td>
</tr>
<tr>
<td>PAAR</td>
<td>psychological after-action reviews</td>
</tr>
<tr>
<td>PAM</td>
<td>pamphlet</td>
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<tr>
<td>PCB</td>
<td>polychlorinated biphenyls</td>
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<tr>
<td>PERS</td>
<td>Casualty Assistance/Prisoner of War and Missing in Action/Retired Activities Branch</td>
</tr>
<tr>
<td>PERSCOM</td>
<td>Personnel Command</td>
</tr>
<tr>
<td>PGI</td>
<td>Portland Group Incorporated [surveillance software program]</td>
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<tr>
<td>PPE</td>
<td>personal protective equipment</td>
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<tr>
<td>PRMC</td>
<td>Pacific Regional Medical Command</td>
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<tr>
<td>PROFIS</td>
<td>professional officer filler information system</td>
</tr>
<tr>
<td>RDM</td>
<td>rear admiral</td>
</tr>
<tr>
<td>RMC</td>
<td>regional medical commander</td>
</tr>
<tr>
<td>S-3</td>
<td>operations division</td>
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<tr>
<td>SAR</td>
<td>search and rescue</td>
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<tr>
<td>SERMC</td>
<td>South East Regional Medical Command</td>
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<tr>
<td>SMART</td>
<td>special medical augmentation response team</td>
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<tr>
<td>SMART-SM</td>
<td>special medical augmentation response team–stress management</td>
</tr>
<tr>
<td>SRMC</td>
<td>Southern Regional Medical Command</td>
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<tr>
<td>SUV</td>
<td>sports utility vehicle</td>
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<tr>
<td>TDI</td>
<td>Therapy Dogs, International</td>
</tr>
<tr>
<td>TOE</td>
<td>Table of Organization and Equipment</td>
</tr>
<tr>
<td>TRICARE</td>
<td>triple care [Army, Navy, Air Force]</td>
</tr>
<tr>
<td>TSG</td>
<td>the Surgeon General</td>
</tr>
<tr>
<td>USACHPPM</td>
<td>US Army Center for Health Promotion and Preventive Medicine</td>
</tr>
<tr>
<td>USAF</td>
<td>US Air Force</td>
</tr>
<tr>
<td>USANC</td>
<td>US Army Nurse Corps</td>
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<tr>
<td>USN</td>
<td>US Navy</td>
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<tr>
<td>USNS</td>
<td>US Navy Ship</td>
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<tr>
<td>USPHS</td>
<td>US Public Health Service</td>
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<tr>
<td>VA</td>
<td>Department of Veterans Affairs</td>
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<tr>
<td>WHS</td>
<td>Washington Headquarters Services</td>
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<tr>
<td>WMD</td>
<td>weapons of mass destruction</td>
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<tr>
<td>WRAMC</td>
<td>Walter Reed Army Medical Center</td>
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<tr>
<td>Acronym</td>
<td>Description</td>
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<td>---------</td>
<td>------------------------------------------------</td>
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<tr>
<td>WRMC</td>
<td>Western Regional Medical Command</td>
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<tr>
<td>WTC</td>
<td>World Trade Center</td>
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<tr>
<td>WTCHAS</td>
<td>World Trade Center Health Assessment Survey</td>
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